

Site Visit to Mumbai Metro One Extension to the Metro Knowledge Centre Initiative

Venue :- Metro Corporate Centre, D. N. Nagar, J. P. Road, 4 Bungalows, Andheri (W), Mumbai, Maharashtra 400053

Date :- 24th February 2023

Time :- 9.30 a.m to 5.00 p.m

Agenda

Time	Activity	Purpose/ Takeaway for Participants
9.30 a.m	Arrival at Gate 3	Attendance, Parking, Group formation & guiding to OCC 1 st Floor, T2 (every individual need to reach directly to given address)
10.00	“We” the Peoples Organization	Interaction with CHRO Mumbai Metro Video Proud to be a Metro-ite We are Different - The Story
10.45	Mumbai Metro Journey – Experiencing Safe and Secure transit	<ul style="list-style-type: none"> – What & How we keep our premises safe – Understanding depot security & emergency handling. – A brief on station security, Crowd Control & security APP
11.00	Journey to Operational Excellence – We love what we do	<ul style="list-style-type: none"> – Operational Excellence <ul style="list-style-type: none"> ○ What is Clock on 21 – Punctuality @ 99% ○ Understanding train delivery , trip monitoring, Punctuality – Innovations – Why do we have do it? <ul style="list-style-type: none"> ○ RFID Wheel Flange Lubrication System, Train Loading, Rail Stress monitoring, Wheel impact load detector, Train floor coating, Bridge monitoring – Clean & Green – Responsibility towards society <ul style="list-style-type: none"> ○ Use of waste water in cleaning ○ Video – Cleaning a case study ○ Generating clean energy through station & depot Solar Panel, regenerative breaking etc.
12.00 p.m	Visits	<ul style="list-style-type: none"> – Simulator – OCC Control Room – Security Control Room(SCR)
12.45	Automatic Fare Collection(AFC)	<ul style="list-style-type: none"> – AFC Lab – Digital Initiatives – Quick Response(QR) Code
1.00	Lunch Break	Networking
2.00	How we do our Business	<ul style="list-style-type: none"> – Customer Centricity at stations. – We want more – Retail & Advertising – Creating an experience – Majhi Metro, – Products
2.45	Introduction to Rolling Stock	<ul style="list-style-type: none"> – Understanding the Metro Rail
3.00	Tea Break	<ul style="list-style-type: none"> – Networking
3.15	Workshop Visit	<ul style="list-style-type: none"> – Workshop Visit – Photograph session – Walk under the train – Exit from Gate 1
4.00	Experience Ride	<ul style="list-style-type: none"> – Train Ride from DN Nagar – Halt at Andheri Station – Exit from WEH Metro Station