



Message from the Director General

Dear Friends,

In my last communication, I had informed you that your Bombay Chamber has moved into its own premises at The Ruby, NW, 4th Floor, 29 Senapati Bapat Marg (Tulsi Pipe Road), Dadar (W), Mumbai 400028. We are now ready to offer facilities of a large Board Room which can accommodate upto 30 Board members, a 14 seater Conference Room, a 6 seater Conference Room and a 40 seater Training Room. All these Conference Rooms have video conferencing and wi-fi facility. These are available to members for their board meeting, training programs etc. at a nominal charge and I request you to make full use of these facilities. Please get in touch with the Chamber's Administration department for booking Board Room/Conference Room.

During the previous month, our efforts to increase our interaction with Foreign Consulates for increasing trade, commerce and technical collaboration were further enhanced. We have been discussing and are hopeful of getting country partner for our Agri Conference in October and Shipping Conference in November. We have an invitation from Kuwait for taking a delegation to Kuwait for discussions with Kuwait Chamber of Commerce. Once we finalize the dates, we will inform you. Anyone interested in joining the delegation, may please contact Milisha/Harshit for the same at nambiamit@bombaychamber.com/ harshit@bombaychamber.com.

I am happy to announce that the Chamber has formed a Governance & Ethics Cell to handle the corruption issues faced by the MSME's and will be formally inaugurated during the forthcoming AGM. Also, as mentioned in my previous communication, we have launched Insurance Help Desk Service for you. I request you to kindly get in touch with the Chamber for getting full advantage of the Help Desk Service. In the Managing Committee meeting held on May 2, 2013, Audited Accounts for the year 2012-13 were presented. The accounts were approved by the Managing Committee and will now be presented to the members at the Annual General Meeting on Thursday, June 6, 2013. We will be sending a formal invite to all members for the AGM. I am taking this opportunity and requesting you to block your diary to attend the Public Session of the AGM at 6.00 pm.

The next issue of the Newsletter will be released in July 2013. In keeping with our Green initiative, we shall be sending newsletters from the next issue onwards by email only. Kindly update your email id's with the Chamber.

I look forward to your feedback, suggestions, and comments for improvement. Please write to me or email to me on feedbacktdg@bombaychamber.com.

Warm Regards and Best Wishes,

Vikas Gadre

Vikas Gadre
Director General

Chamber Happenings

Workshop on Performance Management Systems (PMS) Talent Acquisition (TA)

These booklets were released during the workshop by the Human Resource Management Committee with an objective to serve as a toolkit for MSME members to assist in their HR related issues.

The workshop on PMS focused on the need of PMS, Balanced Scorecard as an effective tool, the difference between Performance Appraisal & Performance Management, Steps in PMS and its process, etc. The TA workshop focused on few best recruitment tactics, TA process and also among many other points focused on the fact that Acquisition of a candidate is as important as acquiring a customer.

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Awareness Program on Marine Insurance

The Insurance & Hospitals Committee organized an Awareness Program that helped unveil myths pertaining to Marine Cargo Insurance. This program helped the audience understand the various dimensions of marine insurance, the risks covered under a marine insurance policy and what proprietors need to keep in mind while managing their marine based risks through marine insurance. In addition, the compliance and technical issues involved as well as the legal issues involved in claims evoked much interest.

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Meeting with Consul General, Consulate General of Belgium

Our Director General met the Consul General of Belgium Mr. Karl Van Den Bossche, on April 9, 2013 to discuss about the visit of Crown Prince of Belgium from 21st to 24th November and the possibility of aligning dates of our shipping conference with the visit of Crown Prince, so that he may inaugurate the same.

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Meeting with Consul General, Consulate General of Malaysia

Our Director General met with the Consul General of Malaysia, Mr. Mohamed Abas to discuss on the possibility of an interactive meeting with the Consul General in June/July.

Meeting with Commercial Attache, Consulate General of Turkey

Our Director General also had a follow up meeting with the Mr. M Goktug Bayri on 8th May. As a next step, we have agreed that Consul General of Turkey with the Commercial Attaché will have an interactive meeting with the members on last Friday of June. It was also agreed that during last week of September or first week of October, Mr. Bayri will bring a delegation from Turkey to India for meeting with Govt. Officials and Business Executives.

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Meeting with Trade Commissioner, Consulate General of Australia

Our Director General met the Trade Commissioner of Australia, Mr. Patrick Kearins to discuss about possible collaboration between Australia and BCCI for FDI events and country partnership for the Agri conference in October.

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For International Collaborations

During the course of one year, the Chamber has successfully established a good relationship with the various Foreign Missions in Mumbai of following countries:

Austria	Germany	Myanmar
Brazil	Japan	Poland
China	Kuwait	Slovakia
Canada	Malaysia	Turkey
France		

The Chamber would like to know-

- Which countries you are interested in collaborating with?
- Which specific sectors are you considering?
- How would you like the Bombay Chamber to assist you?

Please get back to us on: (Subject Line: Going Global)
harshit@bombaychamber.com /
nambiamit@bombaychamber.com

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ANNUAL GENERAL MEETING

Thursday, June 6, 2013 at 6.00 p.m.

The Ball Room, Taj President, Cuffe Parade, Mumbai - 400 005.



Forthcoming Programmes

Orientation Session

Sustainability in Business – Adopt, Report and Benefit!

- May 9, 2013

The Sustainability Committee is organizing a session to create awareness about the need and importance of Sustainability reporting in SME sector and to build the capacity of the professionals in Environmental/Sustainability division. Benefits to participants would be learning about Sustainability Reporting (GRI and NVG Guidelines) drawing on experiences of fellow industries through case studies.

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Interactive Session and Site visit to

Mahindra and Mahindra Ltd., Kandivali

- May 10, 2013

Manufacturing Committee is organizing an interactive session followed by a site visit to Mahindra & Mahindra Ltd. The objective of the workshop is to share and learn best practices in the field of Labour, Safety, Health and Environment, Supply chain Management, Quality Measurement adopted by the company.

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2nd Edition India Manufacturing Summit 2013

- May 10, 2013

Bombay Chamber of Commerce and Industry in association with Exito, a business solutions company, is organizing the 2nd Edition India Manufacturing Summit 2013. The summit is targeted to understand and evaluate the requirements of the various manufacturing sectors in India. The Summit will bring in 150 Senior Level Executives from various sectors across India, giving an opportunity to learn and discuss about some of the issues and latest invention in the Indian Manufacturing Industry.

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Session on

Knowledge Sharing on Whistle Blower Policy:

- May 17, 2013

The Governance Committee has organised for a series of knowledge sharing sessions for all the members on Whistle Blower Policy. Also a booklet on Self – Audit Guidelines for the same will be released in the forthcoming AGM and a session will be arranged soon.

For details contact :

ankit@bombaychamber.com

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Seminar & Interactive Session on Doing Business with Austria

- May 17, 2013

The International Trade & Commerce Committee is organizing its 6th FDI event. Dr. Wolfram Moritz, Austrian Trade Commissioner, will be making a presentation on Austria.

For details contact :

nambiarmi@bombaychamber.com/

harshit@bombaychamber.com

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3rd Edition Manufacturing IT Summit 2013

- May 17, 2013

Bombay Chamber Of Commerce and Industry in association with EXITO, a business solutions company, is organizing the 3rd Edition Manufacturing IT Summit. This Summit is targeted to understand and evaluate the Information Technology requirements of the Manufacturing Industry in India. The Summit will bring in decision makers from Information Technology space from the largest Manufacturing Organizations across India. The summit is an opportunity to collectively look at what IT in Manufacturing Industry means today.

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Sustainability Quotient

The Sustainability Committee has released their quarterly publication 'Sustainability Quotient'. The publication is available on our website.

Weblink: <http://www.bombaychamber.com/uploads/SQVol11No1JanMar2013.pdf>



Manual on Security Outsourcing Standards

The Sustainability Committee has come out with a Manual on Security Outsourcing Standards. Price of the publication is Rs. 100/- only.

For details contact : nairma@bombaychamber.com
um@bombaychamber.com



Employee
Engagement

Employee
Retention

Performance
Management Systems

Talent
Acquisition

Human Resource Management Committee of Bombay Chamber has prepared these booklets which will serve as a toolkit for our members in dealing with their daily HR issues.

Price for : Members - Rs. 20/- each and Non Members - Rs. 25/- each

For details contact : ankit@bombaychamber.com

New Attraction

GOVERNANCE AND ETHICS CELL

Governance Committee has set up a Governance & Ethics Cell to handle the corruption issues faced by the MSME's on an aggregate basis. Based on the nature of complaints the chamber will help to resolve the problem through interaction at higher levels of the concerned Government Departments. The Cell will be formally inaugurated during the forthcoming AGM.

Bombay Chamber's Administrative Office has shifted to :

"The Ruby", NW, 4th Floor, 29, Senapati Bapat Marg (Tulsi Pipe Road), Dadar (W), Mumbai 400 028.
Tel : 022-61200200, Fax : 022-61200213, Email : bccl@bombaychamber.com

Registered Office :

Mackinnon Mackenzie Bldg., 4, Shoorji Vallabhdas Marg, Ballard Estate, Mumbai 400 001. Tel. 4910 0200.

Note: Visa facility will continue to operate from the Registered Office.

Note: C.O. Office will continue to operate from the existing office -

203, Perin Nariman Street (Bazar Gate Street), Below Paras Guest House,
Ground Floor, Fort, Mumbai - 400 001. Tel. No. 2262 1214

New Attraction

VIRTUAL HELP DESK SERVICES

on Insurance & Risk Management - No fees applicable

Bombay Chamber is pleased to announce the Launch of Help Desk Services on Insurance and Risk Management related queries exclusively for our members. Our dedicated team of experts shall provide you guidance on Risk Management in general and risk transfer through Insurance in particular. Our virtual helpdesk shall also be able to provide you high level advice on how to deal with your insurance claims – all this at no cost to you.

To begin with, and at this point in time, the helpdesk services shall focus primarily on :

- Property Insurance
- Project Insurance
- Liability Insurance
- Credit Insurance
- Marine Insurance
- Claims Management

To avail these services please contact lewisly@bombaychamber.com mentioning the area of your query in the subject line (Eg: **HELP - Liability Insurance, etc**). We will make every effort to ensure that our experts revert within 4 working days. The range of services offered, will be gradually enhanced in line with the response and feedback.

Disclaimer: The answers to queries provided by our experts are in the form of suggestions only and should therefore be viewed as very high level guidance. Our suggestions and guidance is not a substitute for professional or legal advice and the information should not be used to make significant changes in your risk management and/or insurance programme. Our suggestions do not take all possible factors into account and hence may not represent your true and exact situation. The guidance provided to you is based purely on the data and the information given by you. The contents of this may not be copied, reproduced, down loaded to public or otherwise, except for your own non-commercial use. Any other use of this content requires prior written permission. Neither Bombay Chamber nor our individual experts can be held responsible or liable to pay compensation to any person or organization for any loss arising, either directly or indirectly, out of the use, misuse, misinterpretation of the information, suggestions or guidance provided by us.



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